

Monthly monitoring report No. 5/2013 of the Czech Telecommunication Office May 2013

Executive summary

On May 16, 2013 Mr. Ing. Mgr. Jaromír Novák assumed the position of Chairman of the Council of the CTU. He was appointed in this position by the Government of the Czech Republic on its meeting held on May 15, 2013. The term of Office of the Chairman of the CTU's Council is three years.

On May 13, 2013 the CTU published on its [Internet pages](#) the call asking for application of comments concerning the draft Measure of General Nature- the Analysis of the market No. A/3/XX.2013-YY, market No. 3 – Call termination on individual public telephone networks provided at a fixed location. Comments to the draft analysis of relevant market No. 3 can be applied within one month of the publication of this call.

During April the CTU organized two working meetings on the draft analyses of relevant markets. At first, on May 14, 2013, the working meeting was held on the proposal of material definition of relevant market No. 6 – Wholesale terminating segments of leased lines, irrespective of the technology used to provide leased or dedicated capacity. Subsequently, on May 22, 2013, the CTU in the working meeting introduced the draft analysis of relevant market No. 7 – Voice call termination on individual public mobile telephone networks and on May 29, 2013 it published on its [Internet pages](#) the call asking for application of comments concerning the draft of OOP A/7/XX.2013-YY. Comments to the draft analysis of relevant market No. 7 can be submitted within one month of the publication of this call.

On May 22, 2013 the CTU completed public consultation of the draft OOP A/4/XX.2013-YY, market No. 4 – Wholesale (physical) network infrastructure access (including shared of fully unbundled access) at a fixed location and the draft OOP A/5/XX.2013-YY, market No. 5 – Wholesale broadband access in networks of electronic communications. Within the consultation the Office received comments from three subjects for each of the drafts.

On May 23, 2013 the CTU on its Internet pages published [Comprehensive report on discharge of duties imposed on the holder of postal license the Česká pošta, s. p. for 2012](#). In its report the CTU provides specific knowledge concerning provision of basic postal services during the last year and conclusions ensuing from its own inspection activities.

On May 24, 2013 the CTU published on its Internet pages and in the Volume [6/2013](#) of the Telecommunication Bulletin the Measure of General NatureNo. [OOP/5/05.2013-2](#), which amends the Measure of General NatureNo. [OOP/5/11.2007-14](#), determining contents, form and method of publication of information on results of provision of Universal service.

Until May 22,-2013 the CTU received comments on the proposal of conditions concerning renewed tender procedure for the grant of rights to use radio frequencies providing public communication networks in the bands 800 MHz, 1,800 MHz and 2,600 MHz.

During the month of May the entry of new providers of services on the mobile market was announced. These providers will be active under the designation MOBIL.CZ, Tesco Mobil and 99mobile. Description of their offers is part of this Report in the Chapter No. "1 -Current situation on the market". At the end of the month of May also the company Centropol Telecom, which agreed on cooperation with the company Vodafone, announced its intention to enter the market.

1. Current situation on the market

Telefónica

The company Telefónica prolonged until the end of June 2013 special offer O₂ Internet Bundle which started on March 15, 2013 with automatic prolongation. Customers, who will, simultaneously on the same connecting line, establish the new service of digital television O₂ TV with the tariff O₂ Flexi and the service O₂ Internet connection with the tariff Internet Optimal+ or Internet Aktiv+ or who will newly establish the service of digital television O₂ TV with the tariff O₂ TV Flexi to the existing O₂ Internet connection with the tariff Internet Optimal+ (Internet Optimal) or Internet Aktiv+ (Internet Aktiv), will receive bonuses in the form of price benefit. This special offer is subject to commitment of continuous utilization of both services during 12 months. After this time both services are automatically prolonged by the same time (automatic prolongation). Customer has the right to refuse this automatic prolongation any time and the tariff will be automatically changed to corresponding tariff from no-commitment series. During the offer customers will pay for the utilization of the tariff O₂ TV Flexi and the tariff Internet Optimal+ (Internet Optimal) the price of CZK 656 per month (instead of CZK 707/month in case of utilization of the tariff Internet Optimal+ or instead of CZK 959/month in case of utilization of the tariff Internet Optimal). In case of services of Internet Aktiv+ (Internet Aktiv) the monthly amount is CZK 757 per month (instead of CZK 808/month in case of utilization of the tariff Internet Aktiv+ or instead of CZK 1,060/month in case of utilization of the tariff Internet Aktiv). For the lease of set-top-box customers will pay the price of CZK 49/month. Within the framework of the tariff O₂ TV Flexi customer may, during validity of special offer, negotiate one of program packages "Dokumenty, Sport, Děti, Styl, Hudba, Seriály and Filmy". Granting of benefits is subject to the condition that subscriber has not used the service of digital television O₂ TV during at least three months prior to application of requirement for establishment of the service.

Starting from May 20, 2013 customers of the company Telefónica can buy packages FREE for unlimited calls to the pre-paid O₂ card with the tariff "NA!HLAS, NA!DLOUHO or NA!PIŠTE". Benefit can be activated for seven days. Within the framework of the package called FREE O₂ for CZK 100/week, customer can get unlimited calls to network of the company Telefónica and to fixed networks in the Czech Republic. Packages called FREE CZ for CZK 225 / week and FREE CZ data L for CZK 275 / week include unlimited calls and SMS to all networks within the Czech Republic. Moreover, the package FREE CZ includes Internet in mobile with 250 MB of free data and the package FREE CZ data L includes 750 MB of free data.

From May 1, 2013 the company Telefónica ceased to provide separate printed bills. The company offered printed bills free to those participants who negotiated this form of bill before April 10, 2013. After this date printed bills cannot be separately negotiated.

T-Mobile

Since May 15, 2013 the company T-Mobile introduced new roaming tariff T-Mobile Roaming with the option to purchase data package Travel&Surf for a day or Travel&Surf for 30 days. The calls from abroad are thus divided in three zones. Zone 1 respects conditions of „eurotariff“ (price limit) regulated by authorities of the European Union within the framework of effective Regulation on roaming (No. 531/2012). Tariff T-Mobile Roaming can be activated to all tariff programs of the T-Mobile.

The price for incoming calls (CZK 2.18/min.) is accounted for by the second in the Zone 1 (1+1), for outgoing calls (CZK 7.47/min.) for the first 30 seconds, then by the second (30+1) and data (14 CZK/MB) are accounted for by 1 kB. For zones 2 and 3 both outgoing and incoming calls tariffication 60+60 is applied and data are accounted for by 10 kB. Data

package Travel&Surf is accounted for by one day depending on volume of data. Volume of data and prices are shown in Table No. 1.

Table No. 1: Prices of data package Travel&Surf

data package Travel&Surf	FUP	Zone 1	Zone 2	Zone 3
for one day	3 MB	24 CZK	60 CZK	180 CZK
for one day	3 - 20 MB	70 CZK	240 CZK	725 CZK
for 30 days	50 MB	185 CZK	850 CZK	2 750 CZK

At the time of data connection abroad a participant has available the volume of data determined for the first level (up to 3 MB). In case of exceeding the volume of data determined for the first level a customer will be automatically charged the amount corresponding to the volume of data determined for the second level (3–20 MB). Customer may also activate the tariff Travel&Surf with 50 MB of free data for 30 days.

On May 20, 2013 the company T-Mobile in its press release announced the launching of mobile Internet, using the technology HSPA+ 42, in other cities of the Czech Republic, specifically in Hradec Králové, Plzeň, Karlovy Vary and in the center of Prague. So far customers of the company T-Mobile may already use this technology in cities like Olomouc, Pardubice, Nymburk, Jihlava, Trutnov, Vrchlabí, Brno, Liberec, České Budějovice, Mladá Boleslav, Zlín, Otrokovice, Poděbrady, Beroun and in some parts of Prague (for example, Václav Havel Airport). According to the statement of the company T-Mobile the technology HSPA+ 42 covers altogether 20.46 % of the population with 720 base stations. The customers of new data tariffs, who own mobile telephone or modem supporting this technology, may automatically use this fast data network.

Vodafone

From May 27, 2013 the company Vodafone offers to its customers new unlimited tariffs called Red. Tariff Red to network includes unlimited calls and SMS's to Vodafone network and 150 MB for CZK 499/month. With the tariff Red for the price of CZK 699/month customer will get unlimited calls to all networks and 1.5 GB of free data. With the tariff "Red se vším všudy" customer will get, besides unlimited calls to all networks, also 1,000 free minutes for calls abroad and 4 GB of free data for monthly amount of CZK 999. The tariff Red Premium for CZK 1,499 /month includes unlimited calls to all networks, 10 GB of free data, 1,000 free minutes for calls abroad, 600 free minutes and 300 MB of free data for roaming services. Prices of tariffs are subject to two years' commitment; nevertheless, customer may purchase all these tariffs without any commitment. Detailed conditions of tariffs are shown in the Table No. 2.

Table No. 2: Unlimited tariffs of the company Vodafone

Tariffs	Price of tariff		Calls and SMS within own network	Calls and SMS other networks within the ČR	Calls abroad/roaming	Price per minute/SMS	Tariffication	Internet in mobile free data
	with commitment	without commitment						
Start	249,00 CZK	311,25 CZK	unlimited	without advantage	no	3,49 / 1,51	1+1	20 MB
Red do sítě	499,00 CZK	623,75 CZK	unlimited	130 min	no	3,49 / 1,51	1+1	150 MB
Red	699,00 CZK	873,75 CZK	unlimited	unlimited	no	0,00 / 0,00	no	1,5 GB
Red se vším všudy	999,00 CZK	1 110,00 CZK	unlimited	unlimited	1 000 min ¹⁾	0,00 / 0,00	no	4 GB
Red Premium	1 499,00 CZK	1 665,56 CZK	unlimited	unlimited	1000 min ^{1)/600 min²⁾}	0,00 / 0,00	no	10 GB/300 MB ³⁾

¹⁾ Free minutes within the framework of the tariff can be drawn for international calls to the region 1 including Slovakia. After free minutes are consumed the calls abroad are charged with the rate of CZK 11.50 /min.

Region 1: Andorra, Belgium, Denmark, Finland, France, Croatia, Gibraltar, Ireland, Italy, Jersey, Canada, Luxemburg, Hungary, Man, Monaco, Germany, Netherlands, Norway, Poland, Portugal, Austria, Greece, San Marino, Spain, Sweden, Switzerland, USA, Vatican, Great Britain.

²⁾ Free minutes to the tariff roaming for outgoing and incoming calls for the States of zone 1.

³⁾ Free data to the data roaming tariff for the States of zone 1.

Zone 1: Andorra, Belgium, Bulgaria, Denmark, Estonia, Finland, France, Gibraltar, Croatia, Ireland, Iceland, Italy, Jersey, Cyprus, Lichtenstein, Lithuania, Latvia, Luxemburg, Hungary, Malta, the Island of Man, Monaco, Germany, Netherlands, Norway Poland, Portugal, Austria, Romania, Greece, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican, Great Britain.

From May 20, 2013 customers with pre-paid cards of the company Vodafone may purchase packages Nonstop weekend for the price of CZK 20 or Unlimited calls to the Vodafone network for one day for the price of CZK 20.

From May 6, 2013 the company Vodafone also offers the package of 100 minutes of call to all networks, which customer may buy only in Internet shop of the company. Buying the Package for CZK 250 customer will get SIM (pre-paid) card Vodafone with the credit of CZK 252 and activated voice package of 100 minutes of call to all networks for the period of 12 months under condition that customer has always at least CZK 252 in the card on the first day of month. All calls exceeding the framework of the package will be charged with CZK 5.03 for one minute of call.

From May 22, 2013 the company Vodafone offers discount to its customers for tariffs "Připojení pro notebook super" and "Připojení pro notebook premium". If customer takes over the commitment to stay for two years with minimum discharge at the amount of CZK 249 /month on one SIM card and, simultaneously, establishes the second SIM card with the tariff "Připojení pro notebook" with the same minimum monthly discharge (at the amount of CZK 249/month), he/she will receive 50% discount for this tariff (Připojení pro notebook super) from the standard offer for CZK 536.43/month. Similar to that participant will receive 50% discount for the tariff "Připojení pro notebook premium") from the standard offer for CZK 1,008.33 /month, if he/she meets minimum discharge at the amount of CZK 490/month in the second SIM card.

If customer buys device to the second SIM card for privileged price (subsidized telephone) and simultaneously takes over the commitment of minimum monthly discharge at the amount of CZK 249/month (tariff "Připojení pro notebook super") or CZK 490/month (Připojení pro notebook premium) for 24 months, he/she will receive the discount at the amount of 40 % for activated tariff. The condition for obtaining the discount is also commitment of minimum monthly discharge at the amount of CZK 249/month in the first SIM card.

UPC

For the month of May 2013 the company UPC adjusted its permanent acquisition offer of fast connection to the Internet for households in the form of increased price discount and prolongation of period of its provision to 12 months in the variant Fiber Power 30 Mbit/s. Thus a customer will pay for the period of this advantage monthly price of CZK 312, whereas normal price from the 13th month is CZK 520.30/month. For other options of fixed connection to the Internet the discount is provided, as well as in the past, for the first six months only. In this case customer will pay for the period of advantage in the variant Fiber Power 60 Mbit/s the price of CZK 525 per month (normal price without commitment is CZK 624.15/month) and in the variant Fiber Power 120 Mbit/s the price is CZK 625 per month (normal price without commitment is CZK 832.88/month). The condition for obtaining the discount in all cases is also conclusion of contract for the period of 12 months.

Within the framework of its special offer, valid until the end of May 2013, the company UPC offered to its new customers price benefit to services of digital television Klasik, Komfort and Mini, that apply for on-line orders subject to the commitment to utilize this service for the period of 12 months. Concerning the service Klasik customers will pay monthly price of CZK 156 instead of standard CZK 264/month and may receive for six months one of packages Sport, Relax or Darwin free of charge. These discounts apply for the period of first six months of utilization of the service. Within the framework of this tariff more than 40 Czech and Slovak programs including 11 HD programs can be used (instead of 8 HD programs offered in April 2013). Concerning the service Komfort customers will pay, within the framework of this special offer, for the period of six months, CZK 375 per month instead of standard monthly price of CZK 579 and during this time they can use more than 80 programs including 21 HD programs

(instead of 17 HD programs offered in April 2013). Customers who, within the framework of special offer, ordered on-line service of digital television Mini, will permanently pay for this service monthly price of CZK 154 instead of standard price of CZK 222/month and will be able, within the framework of this service, to watch 20 Czech programs including 6 HD programs. One-off price for the connection of the service is CZK 100.

Air Telecom

From May 20, 2013 the company Air Telecom offers updated tariffs U:fon MINI (original name MINI PLUS), U:fon STANDARD (original name STANDARD) and new tariffs U:fon RELAX and U:fon MAX for calls from fixed lines called services „Domáci linka“. The company Air Telecom does not offer former tariff called MINI. Price for call and SMS to own network of the tariffs U:fon MINI, U:fon STANDARD, U:fon RELAX and U:fon MAX is included in the flat fee. After free minutes are consumed customer will pay for call to all fixed and mobile networks in the Czech Republic the amount of CZK 1.50/min. and for international call to fixed networks in the Zone 0¹ he/she will pay the same amount.

With the tariff U:fon MINI customer will receive, for the price of CZK 199/month, 30 free minutes, which can be drawn for calls to all fixed networks in the Czech Republic and 20 free minutes to all mobile networks in the Czech Republic. A new feature is the possibility to use ten free SMS's per month to other networks. Starting from the eleventh SMS participant will pay for each another sent message CZK 1.50. If the tariff U:fon STANDARD is used, customer will receive altogether 150 free minutes for monthly price of CZK 279, of which 100 free minutes to all fixed networks in the Czech Republic and 50 free minutes to all mobile networks in the Czech Republic. This tariff includes 20 free SMS's/month and after the limit is consumed customer will pay CZK 1.50 for each additional sent message.

The new tariff offered U:fon RELAX allows, for the amount of CZK 459 /month, to use the service of call from fixed line in the volume of 400 free minutes, of which 300 free minutes are calls in the Czech Republic to all fixed networks and 100 free minutes to all mobile networks in the Czech Republic. During a month customer may use 40 free SMS for which the company Air Telecom charges the amount of CZK 1.50 for each sent message starting from the 41th sent message. Within the framework of the new tariff offered U:fon MAX customer gets a call option for CZK 589/month with the total number of 1,000 free minutes of which 800 free minutes are calls to all fixed networks in the Czech Republic and 200 free minutes to all mobile networks within the framework of the Czech Republic. With the tariff U:fon MAX customer may use the opportunity to draw 60 free SMS's/month. Starting from 61th SMS sent customer will pay for each sent message CZK 1.50 . The above mentioned information are shown in the Table No. 3 below.

Table No. 3: Comparison of offers of tariffs for services of call from fixed lines "Domáci linka"

Tariff	Monthly flat fee	Number of free minutes (fixed and mobile networks in the CR)	Number of free SMS	Price per minute/SMS/ own network	Price per minute/SMS/ other networks in the Czech Republic	Price per minute/SMS/ other network in the CR
U:fon MINI	199 CZK	50 (30+20)	10	in the monthly fee	1,50/1,50	1,50
U:fon STANDARD	279 CZK	150 (100+50)	20	in the monthly fee	1,50/1,50	1,50
U:fon RELAX	459 CZK	400 (300+100)	40	in the monthly fee	1,50/1,50	1,50
U:fon MAX	589 CZK	1000 (800+200)	60	in the monthly fee	1,50/1,50	1,50

Source: [Air Telecom](#)

From May 20, 2013 the company Air Telecom offers to its customers also the new tariff called U:fon mobil 80 with monthly flat fee of CZK 189. Within the framework of the tariff customer receives 60 free minutes to fixed and mobile networks within the framework of the Czech Republic and 20 free SMS's. Beyond vacant units CZK 1.01/min. is charged for calls to all networks in the Czech Republic and CZK 1.50/min. for international calls to fixed networks in the Zone 0 (selected EU countries, USA, Canada and Russia) and CZK 1,50/SMS to all networks in the Czech Republic. With another tariff called U:fon mobil 160 customer receives

¹ Denmark, Finland, France, Canada, Cyprus, Latvia, Hungary, Germany, Netherlands, Norway, Poland, Portugal, Austria, Romania, Russia, Greece, Slovenia, Slovakia, Spain, Sweden, USA.

for CZK 289/month 120 free minutes to fixed and mobile networks in the Czech Republic and 40 free SMS's. With this tariff participant will receive unlimited calls and SMS's in the network of U:fon. Beyond vacant units the same minute rates and the same rate for SMS are charged as with the tariff U:fon mobil 80. From May 20, 2013 the company Air Telecom also offers new tariffs for service of mobile Internet. For CZK 689/month customer will get unlimited mobile Internet with maximum speed of 3.1 Mbit/s. Participant will get mobile Internet with FUP 1 GB for one month for CZK 189/month or with FUP 8 GB for CZK 289/month. Customer can now purchase the service of mobile Internet on credit with FUP 1 GB and maximum speed of 3,1 Mbit/s. One-off price for a set of the service Mobile Internet on credit is CZK 990 or CZK 2,900 depending on quality of modem, which customer receives when purchasing the service. Within the framework of the set customer is charged CZK 9.90/hour or CZK 29/day (one-off rate is charged regardless of number of connections in a relevant day).

During the month of May 2013 the company Air Telecom modified its offer of fixed connection to the Internet which it provides on the basis of wholesale offer of services of the company Telefónica. The company Air Telecom offers four basic variants of subscriber connection in the variant ADSL 2 Mbit/s for the price of CZK 350/month, ADSL 8 Mbit/s for the price of CZK 440/ month and also VDSL 20 Mbit/s for the price of CZK 490/month and VDSL 40 Mbit/s for the price of CZK 590 /month.

The advent of new virtual operators

On May 13, 2013 the new virtual operator MOBIL.CZ of the publishing house MAFRA a.s. entered the Czech market. MOBIL.CZ uses the network of the company T-Mobile. It offers to customers pre-paid card for CZK 200 where the minute price of call is CZK 2.50/min. and CZK 1.50 is the price of one SMS to all networks in the Czech Republic. Within the framework of this tariff customer has also mobile Internet with FUP of 200 MB data for one month after each recharge of the credit with the amount of minimum of CZK 200. If the credit is not recharged, connection to the Internet slows down after 30 days and until the next recharge it works with the speed of 16 kbit/s only, which applies also after exhaustion of FUP. With each next recharge FUP is set again at 200 MB. SIM card MOBIL.CZ also includes the active service call abroad set by roaming prices of the company T-Mobile. More detailed information are shown in the Table No. 4.

Table No. 4: Roaming prices in individual zones of the operator MOBIL.CZ

	Outgoing calls	Incoming calls	SMS	MMS	Mobile Internet
Zone 1 ¹⁾	7,47 CZK	2,18 CZK	2,48 CZK	12,00 CZK	14,00 CZK/MB
Zone 2 ²⁾	35,00 CZK	18,00 CZK	9,60 CZK	16,60 CZK	75 ,00 CZK/MB
Zone 3 ³⁾	69,00 CZK	49,00 CZK	14,60 CZK	21,60 CZK	360,00 CZK/MB

¹⁾ EU, Norway, Lichtenstein, Iceland.

²⁾ The rest of Europe, Russia, USA, Canada, China, Israel, Egypt.

³⁾ The rest of the world.

From May 29, 2013 another new virtual operator, Tesco Mobile, offers to candidates of pre-paid services the basic service called Tesco Mobile TARIF which offers calls within the framework of Tesco Mobile for CZK 1.50 /min. and calls outside Tesco Mobile for CZK 2.90 /min. It offers the service SMS to all networks in the Czech Republic for CZK 1.50/SMS and MMS to all networks within the framework of the Czech Republic for CZK 5.00/MMS. Part of the tariff is international call, SMS and MMS to countries within the framework of three zones. Additional service for owners of customer card Clubcard of retail chain Tesco Stores ČR is the package for one month. The package contains unlimited calls and SMS's within the framework of Tesco Mobile, 120 free minutes and 60 SMS's outside Tesco Mobile for CZK 300 per month. Participant with pre-paid card has, at the same time, also pre-set service Tesco Mobile Roaming. Calls within the framework of roaming are divided in three zones². Within the framework of SIM card also additional service of mobile Internet is pre-set. Customer may activate Tesco Mobile Internet for one month with data limit of 150 MB for CZK 150, 400 MB

for CZK 250 or 1,000 MB for CZK 350. If customer does not activate the package of mobile Internet, he/she is charged, according to the current utilization data within the framework of additional service of "Tesco Mobile Internet na dnes", the rate at the amount of CZK 20 with FUP 50 MB until the end of relevant calendar day. Tesco Mobile is a joint venture of Tesco Stores ČR and Telefónica, where both parties hold the same share.

On May 30, 2013 another new virtual mobile operator 99mobile of the company MAXPROGRES mobile, s.r.o., entered the market which offers four voice tariffs called "Poslouchám", "Občas si brnknu", "Mluvím a Volám více". Starting from June 1, 2013 the company Maxprogress mobile offers by means of MVNE services of the company GTS mobile services under the brand of 99mobile. Within the framework of tariff "Poslouchám" for CZK 49 /per month customer will get 10 free minutes to all networks in the Czech Republic. Beyond free units customer can call for CZK 1.49/minute and send one SMS for CZK 1.49. With the tariff called "Občas si brnknu" participant will get for CZK 149/per month 100 free minutes to all networks in the Czech Republic. With the tariff "Mluvím" customer will receive 200 free minutes to all networks in the Czech Republic for monthly price of CZK 249. For CZK 399 /monthly of the tariff "Volám více" participant will get 400 free minutes to all networks in the Czech Republic.

For each one additional minute in these tariffs ("Občas si brnknu", "Mluvím a Volám více") customer will pay CZK 0.49/minute to 99mobile or CZK 1.49/minute to other networks in the Czech Republic. Within the Czech Republic calls are charged per minute (60+60). Operator of 99mobile offers also data packages to all tariffs called DATA 100 for monthly price of CZK 79 with FUP of 100 MB, package DATA 200 for CZK 129/monthly with FUP of 200 MB and the package DATA 500 for CZK 199/monthly with FUP of 500 MB. When free data are consumed the speed of connection is reduced to 16 kbit/s. Within the framework of SIM card participant may use roaming call and international call to four zones². In the zone 1 of roaming call outgoing calls are charged after the first half a minute, and then after seconds (30+1). In other zones outgoing calls are charged after minutes (60+60). Incoming roaming calls to zone 1 are charged after seconds (1+1). In zones 2, 3, 4 of roaming calls incoming calls are charged after minutes. Tariffication of international call (i.e. from the Czech Republic abroad) is 60+1.

2. Regulatory measures

Market analyses

Market No. 3 – Call termination on individual public telephone networks provided at a fixed location.

On May 13, 2013 the CTU published on its [Internet pages](#) the call to apply comments to the draft Measure of General Nature- Analysis of the market No. A/3/XX.2013-YY, market No. 3 – Call termination on individual public telephone networks provided at a fixed location. Comments to the draft analysis of relevant market No. 3 can be applied within one month of the day of publication of this call. According to findings of the CTU current conclusions of the analysis of this market show the existence of enterprises having independent and significant market power which, from the viewpoint of the character of this market, all entrepreneurs providing wholesale termination of call in fixed location dispose of in their networks.

Markets No. 4 and 5 – comments to draft analyses

On May 22, 2013 public consultations were completed concerning the draft of OOP A/4/XX.2013-YY, market No. 4 – Wholesale (physical) network infrastructure access (including shared of fully unbundled access) at a fixed location and the draft of OOP A/5/XX.2013-YY, market No. 5 – Wholesale broadband access in networks of electronic

²Detailnější informace v ceníku [99mobile](#).

communications. Within the framework of consultation three companies sent their comments to each draft, comments are published on the discussion location [here](#), and/or [here](#). Subjects submitting comments were in both cases GTS Czech s.r.o., T-Mobile Czech Republic a.s., Vodafone Czech Republic, a.s. (joint standpoint), Telefónica Czech Republic a.s. and T-Mobile Czech Republic a.s. On the basis of comments received they will complete drafts of both analyses and will submit them to the Office for the protection of economic competition.

Market No. 6 – Wholesale terminating segments of leased lines, irrespective of the technology used to provide leased or dedicated capacity.

On 14. May 2013 CTU organized the working meeting with professional public to the proposal of material definition of relevant market No. 6 – Wholesale terminating segments of leased lines, irrespective of the technology used to provide leased or dedicated capacity. Contrary to previous version of the analysis of this market the CTU, considering development of offers of services of individual entrepreneurs, decided for greater segmentation of the market according to speed, (less than 2 Mbit/s, from 2 Mbit/s to 20 Mbit/s, and above 20 Mbit/s). The CTU will employ conclusions from the meeting in further processing of the analysis itself.

Market No. 7 – Voice call termination on individual public mobile telephone networks

On May 22, 2013 the CTU organized the working meeting with professional public to the draft analysis of relevant market No. 7 – Voice call termination on individual public mobile telephone networks. At this working meeting the CTU consulted the draft analysis of relevant market No. 7 beyond the framework of § 130 the Act on Electronic communications. The CTU completed the draft analysis of relevant market No. 7 on the basis of working meeting and, on May 29, 2013, it published on its [Internet pages](#) the Call to submit comments to the draft Measure of General Nature- the Analysis of the market No. A/7/XX.2013-YY, market No. 7 – Voice call termination on individual public mobile telephone networks. Comments to the draft analysis of relevant market No. 7 can be submitted within one month of the day of publication of this Call. According to findings of the CTU, current conclusions of the analysis of this market show the existence of enterprises having independent and significant market power which, from the viewpoint of the character of this market, all entrepreneurs providing wholesale mobile termination of call dispose of in their networks.

3. Disputes pursuant to § 127 of the Act on Electronic Communications

Proceedings initiated in May 2013

File number	Plaintiff	Defendant	Case
CTU 53671/2013- 606	UPC Czech Republic, s.r.o.	Dial Telecom, a.s.	Procedure on the definition of legal relation in the field of portability of numbers and imposition of obligation to eliminate defects– change of the OpID.

Proceedings terminated as legally effective or returned to new hearing in May 2013

File number	Plaintiff	Defendant	Case
CTU-19 845/2013-603 (CTU-221	KP NETWORK, spol. s r.o.	QASAR s.r.o. (from 25. 2. 2013 QASAR s.r.o. v likvidaci)	Dispute on discharge of obligation to pay the price for provided service of electronic communications (remonstrance of defendant has

441/2012-606)			been derogated pursuant to § 90 Para. 5 of Administration Procedure and decision of the administrative authority of the first degree has been hereby confirmed).
ref.No. 39 857/2008-603 (ref.No. 44 398/2005- 610)	Vodafone Czech Republic a.s. T-Mobile Czech Republic a.s.	T-Mobile Czech Republic a.s. Vodafone Czech Republic a.s.	Dispute on conclusion of amendment to the contract of connection of telecommunication equipment and networks, concluded on December 20, 12. 2000, concerning technical processes and price conditions during implementation of statutory obligation of number portation (pursuant to § 90 Para. 1, Letter b) of Administration Procedure the decision contested has been cancelled and the case has been returned to the administrative authority of the first degree to new hearing).

4. Universal service

Measure of General Nature No. 5

On May 24, 2013 the CTU published on its Internet pages in the Volume [6/2013](#) of the Telecommunication Bulletin the No. [OOP/5/05.2013-2](#), which amends the Measure of General Nature No. [OOP/5/11.2007-14](#), which stipulates contents, form and method of publication of information concerning results of provision of universal service. This Measure of General Nature becomes effective on the fifteenth day of the day of its publication in the Telecommunication Bulletin. The reason for the promulgation of this amendment of the above mentioned Measure of General Nature is the Amendment of the Act on Electronic communications in the part relating to universal service and the Amendment of relevant Decree associated with this Amendment.

5. Inspection activity

Inspection activity in the field of provision of services and networks of electronic communications and in the field of postal services.

Services of electronic communications:

During the month of May the CTU performed following inspection actions :

Performance of communication activity without license – in the monitored period the CTU exercised five inspections verifying conditions for performance of communication activity on the side of controlled subjects. In one case the CTU found the breach of notification obligation and launched administrative procedure in this case.

Observance of conditions of general authorization No. VO-R/12/09.2010-12 for the utilization of radio frequencies and operation of devices for broadband transmission of data in the bands from 2.4 GHz to 66 GHz – the CTU performed 26 inspections. In seven cases it discovered breaches which are resolved with the help of call demanding elimination of defects and administrative procedures will be opened in the case. Deficiencies rest mainly in utilization of frequencies in the bands from 5,150 MHz to 5,350 MHz outside the building.

Inspection of utilization of radio frequencies without authorization – the CTU performed altogether 20 inspections focused on subjects with invalid individual authorizations. In nine cases the CTU found utilization of frequencies without authorization and will launch administrative procedure in these cases.

Inspection of observance of conditions of individual authorization for utilization of radio frequencies – the CTU performed 140 inspections of observance of conditions of individual authorization for utilization of radio frequencies concerning mostly observance of determined conditions by operators of UHF FM transmitters. The CTU promulgated 31 calls demanding elimination of defects. Inspection of operation of networks of terrestrial mobile services in the districts of Česká Lípa and Jablonec discovered breach of conditions for indicating call signs.

Identifying sources of interference of the electronic communication devices and networks, provision of services of electronic communications or operation of radiocommunication services – the CTU performed altogether 95 local investigations. In 11 cases it promulgated call demanding elimination of interference. In several cases the CTU found WiFi routers and radiating active television antennas responsible for jamming. In Prague the CTU investigated two cases in which it suspected interference of UMTS networks, however, subsequent inspection discovered that it was not jamming but overloaded cell of mobile network caused by insufficient capacity of relevant base station. This base station was overwhelmed by strong signals of nearby mobile telephones, which tried in vain to establish communication by increasing their transmitting outputs to the maximum. Operator performed technical measures which strengthened the output of base station.

- Collaboration of the CTU with the Česká obchodní inspekce – in checking the sellers of telecommunication terminal and radio equipment within the framework of collaboration of the CTU with the Česká obchodní inspekce the sale of models of cars controlled by radio, operating in the bands of 35 MHz, 49 MHz and 54 MHz, was discovered in Liberec, Stráž pod Ralskem, Roudnice nad Labem, Bohušovice nad Ohří and in Hřensko and BrNo. This radio equipment cannot be operated in the Czech Republic without individual authorization for utilization of radio frequencies for utilization of radio frequencies. Also the sale of wireless doorbells working in the band from 300 to 341 MHz, reserved for the Ministry of Defense in the Czech Republic, was discovered. Deficiencies discovered are resolved by the Czech Trade Inspection within the framework of its competencies.

Verification of availability of GSM signal in municipalities with maximum of 4,999 inhabitants – the CTU, within its inspection activity, continued in verification of availability of GSM signal in municipalities with maximum of 4,999 inhabitants. The CTU will employ results of investigation for its next, particularly regulatory activity.

Přehled kontrolní činnosti při výkonu státní kontroly elektronických komunikací za měsíc květen 2013

Druh činnosti	Počet osvědčení nebo kontrol		Počet výzev k odstranění nedostatků	Počet zaháj. SR	Počet vyd. rozh. *)	Rozhodnuto ve prospěch		Uložené pokuty	
	Celkově	Z toho				účastníka	poskytovatele	počet	výše v Kč
1. Počet vydaných osvědčení o oznámení podnikání (§14 ZEK)	20								
2. Počet změn osvědčení o oznámení podnikání (§14 ZEK)	26								
3. Výkon komunikační činnosti bez osvědčení	5			0	0			0	0
4. Dodržování podmínek všeobecných oprávnění	26		7	12	18			34	163000
a) k zajišťování veřejných komunikačních sítí a přifazovaných prostředků		0	0	0	2			2	13000
b) k poskytování služeb elektronických komunikací		5	0	0	0			16	0
c) k využívání rádiových kmitočtů a provozování přístrojů (rádiových zařízení)		21	7	12	16			16	150000
5. Kontrola rádiových kmitočtů	255		42	8	11			10	50500
a) využívání rádiových kmitočtů bez oprávnění k jejich využívání		20		7	9			8	29500
b) dodržování podmínek individuálního oprávnění k využívání rádiových kmitočtů		140	31	1	1			1	1000
c) Zjišťování zdrojů rušení provozu elektronických komunikačních zařízení a sítí, poskytování služeb elektronických komunikací nebo provozování radiokomunikačních služeb	95		11	0	1			1	20000
6. Kontrola čísel pro účely správy čísel (počet kontrolních volání)	8		0	0	0			0	0
a) využívání čísel bez oprávnění k jejich využívání		1		0	0			0	0
b) využívání čísel v rozporu s oprávněním k jejich využívání		0	0	0	0			0	0
7. Rozhodování účastnických sporů	0			8089	3034	305	1944		
a) o námitce proti vyřízení reklamace na poskytnutou službu		0		3	4	1	0		
b) o námitce proti vyřízení reklamace vyúčtování cen za služby		0		24	30	7	13		
ba) přístup ke službám s vyjádřenou cenou (datové i hlasové)		0		0	0	0	0		
baa) přístup k datovým službám s vyjádřenou cenou poskytovaným na síti Internet nebo na jiných datových sítích (Dialer)		0		0	0	0	0		
c) o zaplacení ceny za služby (peněžité plnění)		0		8062	2988	293	1929		
d) ostatní		0		0	12	4	2		
8. Neposkytnutí informací podle § 115 ZEK				0	0			0	0
9. Ostatní	41		1	55	54			53	785500
CELKEM	331		50	8164	3117	305	1944	97	999000

*) Celkový počet vydaných rozhodnutí zahrnuje i případy ukončení správního řízení usnesením, tj. případy úmrtí účastníka, zániku firmy, přerušení řízení ze zákona (konkurz), nepříslušnosti rozhodovat apod.

The Survey of inspection activities in performance of State control of electronic communications for the month of May 2013

Druh činnosti = kind of activity

počet osvědčení nebo kontrol = the number of certifications or inspections

celkově = in total z toho = of which

počet výzev k odstranění nedostatků = the number of notices to eliminate deficiencies

počet zahájených správních řízení = the number of administrative proceedings commenced

počet vydaných rozhodnutí* = the number of decisions promulgated

rozhodnuto ve prospěch = decided in favour

účastníka = participant poskytovatele = provider

uložené pokuty = fines imposed počet = number výše v Kč = amount in CZK

1. The number of certifications notifying business activities issued (§ 14 of AEC)
2. The number of changes of certifications notifying business activities (§ 14 of AEC)
3. Performance of communication activities without certification
4. Observance of conditions of general authorisations
 - a) for the operation of public communication networks and associated facilities
 - b) for provision of services of electronic communications
 - c) for utilization of radio frequencies and operation of instruments (radio equipment)
5. Inspection of radio frequencies
 - a) utilization of radio frequencies without authorisation for their utilization

- b) Observance of conditions of individual authorisation for utilization of radio frequencies
 - c) locating sources of interference of operation of electronic communication facilities and networks, provision of services of electronic communication or operation of radiocommunication services
6. Inspection of numbers for the purposes of management of numbers (number of inspection calls)
- a) utilization of numbers without authorisation for their utilization
 - b) utilization of numbers violating authorisation for their utilization
7. Resolution of subscribers' disputes
- a) on objection against the settlement of reclamation of service provided
 - b) on objection against the settlement of reclamation of charging of services
 - ba) on access to data services with specific price (data and voice)
 - baa) on access to data services with specific price provided on the Internet network or on other data networks (Dialer)
 - c) on reimbursement of price for services (monetary performance)
 - d) others
8. Withholding of information pursuant to § 115 of AEC
9. Others

IN TOTAL

* the total number of decisions promulgated includes also cases of termination of administrative proceedings in the form of resolution, i.e. cases of death of subscriber, extinction of a company, interruption of proceedings ex lege (bankruptcy), incompetency to decide etc.

Postal services:

Verification of availability of branches of the Česká pošta – the CTU, within the framework of its inspection activity, launched a review of the availability and opening hours of branches of the Česká pošta in selected regions; there are altogether 642 branches of the Česká pošta. The Office plans to terminate the inspection of availability of postal services on June 30, 2013. The CTU will employ the results of investigation as an incentive to start administrative procedure in cases in which it will discover violation of the Act on Postal services and its implementing regulations.

Přehled činnosti při výkonu státní kontroly poštovních služeb a účastnických sporů za měsíc květen 2013

Druh činnosti	Počet osvědčení nebo kontrol		Počet opatření v zájmu řádného poskytování služeb podle § 6 odst. 4 a § 37 ZPS	Počet SR z předcházejícího měsíce	Počet zahájených SR	Počet vydaných rozhodnutí	Rozhodnuto ve prospěch			Uložené pokuty		Počet SR přecházejících do dalšího měsíce
	celkově	z toho					účastníka	poskytovatele	Ostatní	počet	výše v Kč	
1 Počet vydaných osvědčení o oznámení podnikání	4											
2 Počet změn osvědčení o oznámení podnikání	0											
3 Výkon poštovní činnosti bez osvědčení	0		0	0	0	0				0	0	0
4 Dodržování podmínek Zákona o poštovních službách (dále jen "ZPS") a dalších předpisů	0	0	0	0	1	0				0	0	1
5 Dodržování poštovních podmínek podle § 6 ZPS	0	0	0	0	1	0				0	0	1
6 Dodržování podmínek kvalitativních požadavků podle vyhlášky č. 464/2012	0	0	0	0	0	0				0	0	0
7 Rozhodování o námítkách proti vyřízení reklamace podle § 6a ZPS	0		3	1	0	0	0	0	0			4
8 Rozhodování o sporech podle § 37 odst. 3 písm. a) ZPS	0		0	0	0	0	0	0	0			0
9 Neposkytnutí informací podle § 32 a) ZPS	0		0	0	0	0				0	0	0
10 Ostatní	2		0	1	0	1				1	5000	0
11	2		0	1	0	1				1	5000	0
12	0		0	0	0	0				0	0	0
13	0		0	0	0	0				0	0	0
14	0		0	0	0	0				0	0	0
15	0		0	0	0	0				0	0	0
16	0		0	0	0	0				0	0	0
17	0		0	0	0	0				0	0	0
18	0		0	0	0	0				0	0	0
19	0		0	0	0	0				0	0	0
CELKEM	6		0	4	2	1	0	0	0	1	5000	5

The Survey of inspection activities in performance of State control of postal services and subscriber disputes for the month of May 2013

Druh činnosti = kind of activity

počet osvědčení nebo kontrol = the number of certifications or inspections

celkově = in total z toho = of which

počet opatření v zájmu řádného poskytování služeb podle § 6, odst. 4 a § 37 ZPS = the number of measures ensuring proper provision of services pursuant to § 6, Para. 4 and § 37 of Postal Act

počet zahájených správních řízení z předchozího měsíce = the number of administrative proceedings from the preceding month

počet zahájených správních řízení = the number of initiated administrative proceedings

počet vydaných rozhodnutí* = the number of decisions promulgated

rozhodnuto ve prospěch = decided in favour

účastníka = participant poskytovatele = provider

ostatní - other

uložené pokuty = fines imposed počet = number výše v Kč = amount in CZK

počet správních řízení přecházejících do dalšího měsíce = the number of administrative proceedings crossing over to the next month

1. The number of certifications notifying business activities issued
2. The number of changes of certifications notifying business activities
3. Performance of postal activities without certification
4. Observance of conditions of postal services Act (hereinafter "the Act") and other regulations
5. Observance of postal conditions pursuant to § 6 of the Act
6. Observance of qualitative requirements pursuant to the Decree No.464/2012 Coll.
7. Decisions on objections against the settlement of reclamation pursuant to § 6a of the Act
8. Decisions on disputes pursuant to § 37, Para. 3, Letter a) of the Act

9. Withholding of information pursuant to 37 of the Act
10. Others
11. Miscellaneous

IN TOTAL

6. Other regulators, inspection authorities, courts

Regulation on the market No. 6 in Austria

The Commission expressed its serious doubts over proposed regulation concerning the market of leased circuits in Austria, specifically in broadband circuits. The Commission launched the second phase of investigation in the fourth round of the analysis of the wholesale market of end segments of leased circuits (market 6/2007).

The Commission has serious doubts over the proposal of Austrian regulator TKK, which plans to include dark fibre and broadband end segments in the definition of the market, though broadband leased circuits have been deregulated for several years.

As a result of the above the Commission also doubts that the company A1 Telekom Austria (A1TA) disposes of significant market power (SMP) in providing broadband end segments.

Regulation on the market No. 4 and the market No. 5

European Commission asked Member States to submit their comments on revised draft recommendation concerning non-discrimination and the methodology for the calculation of costs for wholesale access to the network before the end of May.

In the revised draft recommendation principal provisions concerning enumeration of wholesale costs of the service of access to the network were not substantially changed :

- National regulatory authorities should apply new cost model BU LRIC+ based on the NGA.
- Monthly price for full unbundling of existing copper local loop (LLU) should range from eight to ten euros – and, if current price is outside given interval, national regulatory authorities should recalculate the price using new cost model.
- Provision of wholesale access based on the principle of „Equivalence of inputs“ (EOI), should be one of conditions for non-imposition of cost-oriented price for wholesale access to the NGA network .

BEREC suggests that recommendation does not prescribe specific level of prices for the service of access to copper subscriber local loop, but that it only determines main principals which cost-oriented model should meet. The BEREC further demands flexibility for decisions of national regulatory authorities in cases where they decide if to impose or not to impose obligation of cost-oriented creation of price of wholesale access for NGA products. The CTU has identified itself with the BEREC’s proposal and supported the possibility of flexibility of national regulatory authorities in taking decisions concerning specific methods of regulation. Within the framework of preparations for the new recommendation, the CTU also submitted specific comments concerning the proposed method of evaluation of economic replicability which were also reflected in the final standpoint of the BEREC.

7. Consumer issues

Subscriber disputes – disputes concerning financial performance and objections against the settlement of complaint

During the month of May the CTU initiated 8,089 administrative proceedings concerning subscriber disputes between a person performing communication activities, on the one hand, and a subscriber, on the other hand, concerning financial performance and proposals for commencement of procedure dealing with objections against the settlement of complaint concerning price settlement or provision of publicly available service of electronic communications, which the CTU decides pursuant to § 129 of the Act on Electronic Communications. 3,034 decisions in re were promulgated of which 2,988 were decisions dealing with financial performance (payment of price for services).

Protection of consumer

In connection with current offer of mobile operators of the so-called „unlimited“ tariffs, usually associated with the adoption of commitment for 24 months, the CTU considers it necessary to recall and emphasize some generally valid recommendations, which consumers should follow if they enter into a contract for a fixed period of time. The Office refers to the fact that conclusion of a contract for a fixed period of time brings about certain advantages and limitations which consumer should be aware of before the contract is concluded. Consumer should primarily expect that premature termination of the contract, concluded for a fixed period of time, is usually associated with obligation of reimbursement of amounts corresponding to the sum of monthly payments remaining until the end of the commitment even if consumer terminates the contract due to number porting. Another important point, which consumer should be aware of before conclusion of contract, is the issue of automatic prolongation of contract, the so-called „autoprolongation“, when contract can be prolonged by another period after the commitment is over. The CTU published more information on this issue [here](#).

8. Legislative changes

During the month of May 2013 no legal regulations were published in the Collection of Laws, which would have principal impact on the field of electronic communications or postal services.

9. European Union

On May 7, 2013 the 54th Session of COCOM was held in Brussels. The main point of the meeting was the discussion of Member States concerning the draft Recommendation of the European Commission on the obligation of non-discrimination and on methods employed for the calculation of costs. Representatives of COCOM were invited to send their comments immediately after the meeting. The European Commission will process the document for the next discussion of COCOM on June 3, 2013.

The European Commission promulgated [public consultation concerning applications of European programs of satellite navigation \(Galileo and EGNOS\)](#). The aim of public consultation is to gain entry and a wider range of views on the ways how the European Commission should ensure and maximize market utilisation of GNSS applications and European GNSS applications. Consultation will last until July 14, 2013.

On May 20 – 22. 2013 already the second out of five planned workshops took place within the framework of the project „Eastern partnership of regulators of electronic communications“. According to approved „Work Programme 2013“ the representatives of the CTU together with the company Pricewaterhouse Coopers Slovakia prepared the theme concerning methods of modelling of cost accounting. According to reviews of EaP countries this program is of considerable benefit and experience of the EU Member countries are evaluated very positively.

10. ITU and other international organisations

On May 14 - 16, 2013 the 5th Session of the WTPF (World Telecommunication Policy Forum) took place in Geneva. Proceedings of the Forum were focused on issues of Internet development.

Preparation and proceedings of the Forum had the unique process and because the widest spectrum of interested parties participated on it, there was no restriction on participation during the process itself nor in access to information. Result of the WTPF Session is consensus of six accepted Opinions supporting development of the Internet by establishment of Internet Exchange Points (IXPs), extension of high-speed networks, support to enhancement of knowledge and expertise concerning transition to IPv6, acceptance and implementation of transition from IPv4 to IPv6, promotion of cooperation to higher, implementation level and (which deserves special attention) support of conception of Internet administration on „multistakeholder“ principle. It is exactly this principle which belonged to key controversial issues of the World Conference on International Telecommunications, Dubai, 2012.

Organisation of postal and telecommunication administrations – CEPT

CEPT ECC PT1 and CPG PTD

On May 2 – 3, 2013 the 43rd meeting of the project team CEPT ECC PT1, which is aimed at IMT (mobile communications), was held in Berlin. The main result of the meeting is channel arrangement of the band 3.4–3.6 GHz for mobile systems in the proposal of the CEPT Message, elaborated on the basis of mandate of the European Commission. Representatives of administrations and industry presented different viewpoints on preferential duplex arrangement, however, the fact that the TDD mode (time division duplex) significantly improves efficiency of spectrum utilization and is a perspective mode for high-speed LTE systems, was not affected. The reason for some of the reserved attitudes to the TDD regime, compared to today used FDD mode, in particular, lack of experience with synchronisation of mobile networks and their resistance to intentional interference. For not yet reached consensus on a single mode, the proposal is an alternative and the decision will be taken by the meeting of the Council for electronic communications (ECC). The PT1 group will prepare a CEPTK message on the theme of coexistence of networks in the TDD mode (not only in the band of 3.6 GHz). Furthermore, the draft Message of the ECC was accepted concerning the least restrictive technical requirements (LRTC, Least Restrictive Technical Conditions) for access to MFCN networks (Mobile Fixed Communication Networks) in the band of 3.4 – 3.8 GHz. The report assumes four-layer model of a cellular arrangement of the IMT by coverage (macro-micro-pico-femto cells). The works commenced pursuant to the mandate of the European Commission on technical solution of the band of 700 MHz.

CEPT CPG PT1

From May 6 – 8, 2013 the meeting of ECC PT1 was followed by the meeting of the team of CEPT CPG PTD, responsible for the European preparation for points 1.1 (identification of another bands for IMT systems) and 1.2 (allocation of the band 700 MHz to the mobile service) of the Program of the World's Radiocommunication Conference WRC-15. Studies were submitted to the point 1.1 reducing the number of candidate bands on the basis of identified incompatibilities. In the band 1,52–1,92 MHz continues the preparation of proposals for regulatory modifications of the Order and other documents (coordination procedures), aimed at sharing of the band by digital radio broadcasting and one-way IMT networks called in abbreviation SDL (Supplemental Downlink). For the point 1.2 the framework methodology of assessment of coexistence between the systems LTE and DVB-T was prepared, including entry parameters to study sharing and also first studies of coexistence between the systems LTE were presented in the band 700 MHz.

CEPT ECC WGFM

On May 20 – 24, 2013 the 77th meeting of the Working group of the ECC/WGFM, dealing with the challenges of radio spectrum management, took place in Amsterdam. The Group discussed proposals of new harmonization documents (decisions and recommendations of the ECC), messages of individual project teams in the field of radio spectrum monitoring, identification of frequency bands for security applications in the State administration, satellite communications, the issues of naval communications, satellite communications, radio broadcasting, short range devices (SRD) and the issues of Reconfigurable radio (cognitive radio systems). Within the framework of the mandate of the European Commission utilization of unpaired bands in 2 GHz (1,900–1,920 MHz and 2,010–2,025 MHz) was discussed for the applications DA2GC (Direct Air to Ground Communication, communications from airplanes) and PMSE (Program Making Special Events, reporting connections including microphones). To other themes discussed belonged harmonization of conditions for utilization of the band 2.3–2.4 GHz, the draft Decision of the ECC concerning harmonization of the band 1,452–1,492 MHz for broadband applications SDL, which was approved for public consultation and the issues of interference of meteorological radars. Within the framework of the draft ECC Message 192 were identified main reasons of current situation of interference of radars in the band 5 GHz, which shares the band with operation of networks RLAN. To these reasons belong distribution of devices, which do not comply with the standard EN 301 893 in 1.4.1 and higher and non-observance of compulsory operational conditions of devices, particularly decommissioning of DFS (Dynamic Frequency Selection).

11. Digitalization of radio and television broadcasting

On May 1, 2013 the operator of regional network 7 put into operation DVB-T transmitters in fourteen locations. They are transmitters : Benešov Kozmice 23, Brno Jihlavská 47, České Budějovice 32 (Kleť), Jáchymov Klínovec 50, Jihlava Jeníkov 50, Mariánské Lázně Dyleň 38, Olomouc Slavonín 50, Plzeň Vodárna 38, Praha Ládví 37, Praha Novodvorská 37, Trutnov Rozhledna 21, Uherské Hradiště Rovina 41, Ústí nad Labem Krušnohorská 21 and Zlín Segment 41.

Following the changes of individual licenses for the utilization of radio frequencies promulgated during the last two months, the CTU updated on pages <http://dtv.ctu.cz/> the data specifying the extent of coverage of the Czech Republic by digital broadcasting for regional networks 1, 7 and 8. Regional network 9 disappeared as a result of withdrawal of single individual license which was promulgated for this regional network.

Currently, the CTU is currently engaged in administrative proceedings with the company České radiokomunikace a.s. concerning changes of radio channel 61 to channel 38, employed for distribution of terrestrial digital television broadcasting on the station of transmitter Trutnov. The change is necessary to free frequency spectrum for its utilization by new mobile services allowing high-speed access. The holder of individual license intends to realize this change by June 24, 2013.

12. Radio spectrum management

Auction of frequencies

Within the stipulated deadline on May 22, 2013 the CTU received comments from 16 subjects to the draft conditions of tender procedure for the grant of rights to use radio frequencies serving for public communication networks in the bands of 800 MHz, 1,800 MHz and 2,600 MHz.

13. Postal services

The CTU, pursuant to § 37 Para. 3 Letter b) of the Act No. 29/2000 Coll., on Postal services and amendments of some other Acts (Postal services Act), as later amended, promulgated [Comprehensive message on discharge of obligations imposed on the holder of postal licence - the Česká pošta, s. p. for 2012](#), which it published on May 23, 2013 on its Internet pages.

Report is based on the results of monitoring of fulfilments of obligations of the Česká pošta for 2012. The CTU acquired the findings included in the report by performing State control, in connection with settlement of complaints of customers of the Česká pošta, and/or with the help of other methods in harmony with provisions of § 37 Para. 2 of the Act on Postal services.

The CTU notes in its report that even in 2012 the Česká pošta did not succeed in elimination of some serious deficiencies in provision of basic services. Long shortfall is deposition of postal shipments without any obligatory attempt was made to deliver it in addressee's home and not transferring of calls; cases were discovered again indicative of a violation of postal secrecy and during 2012 the CTU dealt with several submissions regarding limitation of opening hours, and/or temporary closure or direct cancellation of posts. A major drawback is that the Česká pošta repeatedly failed to meet the indicator according to which it had to deliver at least 95% of postal shipments on the following working day.

In 2012 there was an increase in the number of legitimate complaints of customers, and namely from 216 in 2011 to 250 legitimate complaints (what represents an increase by almost 16 %). The CTU registered significant increase by 99 % of submissions, as compared with 2011, with postal services which do not fall within the basic postal services, mainly packages into hands. These cases were submitted to direct settlement of the Česká pošta and the CTU gave a note to the Ombudsman of the Česká pošta.

During 2012 the Česká pošta was lawfully imposed 20 fines for breaches of legal obligations in the total amount of CZK 485,000. During 2012 another five administrative proceedings on imposition of fine were opened, however, these proceedings were not terminated before the end of 2012.

According to findings of supervisory activity of the CTU it is evident that in many cases only a small portion of actually incurred defects is claimed. The CTU found that some deficiencies persist which significantly affect satisfaction of customers with the quality of provided services.

Starting from January 1, 2013 the CTU is charged with overseeing the operation of the market of postal services in order to ensure fair competitive environment for all subjects providing postal services and simultaneously to ensure provision of minimum extent of basic services in the whole territory of the State for the general public for affordable prices. Its activity must be based on detailed knowledge of market environment and in its activities it must respect principles of transparency, non-discrimination and adequacy. Last but not least, it must meet the interests of all groups of users of postal services in harmony with maximum protection of consumers.

During May the CTU promulgated four licenses confirming to their addressees authorisation for doing business in the field of postal services. Current list of registered operators providing postal services or ensuring foreign postal services can be found on [Search database](#).

Discussed by the Council of the CTU on June 13, 2013